

Scenario 1

Ms. Ellis

Ms. Ellis is a 25-year-old woman with moderate developmental disabilities. She is very outgoing and friendly. Ms. Ellis has lived in her own apartment with two other women for about a year.

She works at a local grocery store. She is a very good employee and is well liked and has developed friends at work. Ms. Ellis is able to make enough money to pay for rent and buy food and basic necessities.

She can cook simple meals and keeps her room clean. However, she and her roommates all struggle with housekeeping tasks resulting in a very messy living situation. It is not clear if Ms. Ellis doesn't know how to clean or just doesn't want to. It is clear that she doesn't care that her house is a mess.

She also has difficulty in understanding and handling money. When she was given an ATM card, she kept taking money out of her account until she was overdrawn every month, not quite understanding how the ATM card works with her money. She is very generous by nature and is giving people money when she cannot afford to. She knows she is not good with money and wishes someone would assist her with learning how to manage it. She worries that if it keeps happening she will have to move back in with her parents.

She really wants to have a social life but it has gotten her in trouble in the past. She loves to go out to the bars to meet people and dance but occasionally has trouble finding her way home and meets the wrong people there who sometimes take her money. When confused she takes a taxi an expense she cannot regularly afford with her own money.

Ms Ellis wants to have a life just like other young adults and hopes to meet someone special some day. Ms. Ellis has \$2000 a month to spend from her individual budget for her supports. Her team has determined that Ms. Ellis needs to develop money and social skills in order to continue to live as independently as possible.

Scenario 2

The Helsing Family

The Helsing family has three children including Marcia, a ten year old daughter with a cognitive disability for whom they have been caring since birth. The Helsing family is coming apart at the seams. They have always felt they should be able to care for Marcia without outside help, but realize now this is becoming more difficult. Kathy is very over protective of Marcia and has felt that she is the only one that can care for Marcia. The couple is experiencing family tension as Marcia becomes more challenging to care for and Kathy has developed back problems from lifting her for so many years. Bob feels like he has lost his wife to caring for their daughter and really misses the time they used to spend together. The other children basically stay away from home as much as possible because they feel no one pays attention to them anyway because of all the attention Marcia needs. Kathy wants her family back though. They have to find a way to provide care for Marcia without having their family fall apart.

Marcia needs to be fed, bathed and constantly supervised. She is able to crawl but is not otherwise ambulatory. Kathy, the mother is the primary care giver for Marcia although Bob the father helps when he comes home from work. Their other two children, Kara (16) and Kevin (12) occasionally help care for Marcia but are busy with their own school and sports activity.

Marcia is on the Ill and Handicapped waiver. The Helsing family has never used agency services for their daughter besides occasional respite. The Helsing family live in a small community with very few supports or agencies. Kathy does have an Aunt that helps out sometimes but she has a full time job herself. The Helsing family decided to enroll in the Consumer Choices Option. The Helsing family have \$1200 a month to spend on supports and services for Marcia. Marcia's team has determined that her needs consist of respite care in order to give her mother a break.

Scenario 3

June Wilson

June Wilson is a 37 year old female who uses services from the Ill & Handicapped waiver. She is quadriplegic and needs the following assistance:

- Assistance in and out of bed;
- Assistance with bathing and toileting;
- Assistance with eating, including being fed and also having her meals prepared;
- Assistance during the night which includes repositioning her body to prevent bed sores and supervision;
- Assistance with all household activities;
- Assistance with bill paying.

Currently, her staff is from an agency, but they want to discontinue her services because it is difficult to find staff to work at night. She also is unable to receive supervision under the traditional side of services.

June has family and friends that are supportive of her staying in the home. If the agency discontinues services, she is at risk of nursing home placement. After discussing this issue with her family, friends, and social worker, June has decided to use the CCO program.

She has a friend who will stay nights with her and provide the repositioning service and also supervision of her well-being. Her friend has agreed to work for minimum wage 4 nights a week and for three nights a week, she will not earn a salary because she will receive room and board from June. She will also provide 4 hours a day of supports consisting of cleaning, cooking, grocery shopping, bathing, and other hygiene supports. For these services, she will earn \$9.00 an hour. Her friend's name is Alice DeVries.

June's two cousins, Helen Gray and Mary Turnbull, have agreed to be back-up staff when Alice is not available.

June's service worker has told her she has \$2342 a month to spend on CCO supports.

Scenario 4

Kelly James

Kelly James is an 8 year old member on the Brain Injury waiver. His plan indicates he can utilize 50 hours of respite per month via an agency. Unfortunately, the agency has staffing problems and the family usually only gets 15 – 20 hours per month. The family has decided to use CCO for the respite instead of an agency. The main respite provider will be Kelly's grandmother, Mabel James. The family will be paying Mabel \$8.00 an hour for respite care. Although Mabel has agreed to the wage and the services can start in March, Mabel has told the family that in April, she will be going on a senior's cruise to the Caribbean for 10 days. She will be gone from April 1 – 15th. This time includes air flight, cruise, and recovery from jet lag.

During the vacation time, Kelly's adult sister, Megan, will be providing the respite care. She has agreed that the \$8.00 an hour is sufficient for her wages.

According to the CM, there is \$478 available to use under the current plan for CCO budget. She had indicated that in May, when the case is reviewed, she will order 75 hours of respite on the plan, which will give the family \$717 to use per month for the CCO services.